BOGMOOR KENNELS BOOKING FORM OWNERS DETAILS Name Address Mobile Tel. No. Email **EMERGENCY CONTACT DETAILS** Name Address Tel. No. Mobile Email PETS DETAILS (please complete additional forms if more than one dog) Name Sex Age Breed Spayed/Neutered? Microchip number Date & brand of last worming Date & brand of last flea treatment Will supply own food? Y/N Will supply own bedding? Allergies? If so, please give details Medical history Medication - details and frequency Usual Brand of Food and Quantity Given Per Meal **Usual Feeding Times** Any other information or special requirements useful for their stay with us Yes / No If you have multiple dogs do you give permission for your dogs to be housed together? (Your dogs may later be separated if behaviour requires this, as in our Terms & Conditions) **VETERINARY DETAILS** Vets Name Tel No Address **INSURANCE DETAILS** Insurance Provider Policy Number Date of arrival Date of departure Time of arrival Time of departure By signing below, you agree to the terms and conditions of Bogmoor Kennels (See Over)

Date

Signed

Please respect our agreed dropping off time as our gate will be locked at all times unless by prior arrangement. Please adhere to our agreed departure time or keep us informed if this will change.

We are open for boarding collections from 7am, and drop-offs during the following hours:

Monday to Saturday: 8:00am - 9.30am and 4.30pm - 6:00pm.

Sundays and Bank Holidays: By prior arrangement only.

Current boarding prices 2023: £33 per night (Monday - Friday); £40 per night (Saturday);£50 per night (Sunday & Bank Holidays).

Doggy day care: £20 per day (drop-off from 8am, collection before 6pm).

TERMS AND CONDITIONS FOR BOOKING

Your pet can only be accepted for boarding or day care if it is in good health and you are able to produce a Certificate or Vaccination card confirming your pet's inoculations are up to date. All dogs must be vaccinated against Distemper, Hepatitis, Leptospirosis, Parvovirus and Kennel Cough. No dog can be accepted for boarding or day care unless it has been inoculated. All dogs must be microchipped.

Any current or ongoing problems with a pet's health or temperament must be notified to us at the time of booking. We reserve the right to refuse any pet that we consider to be of an unreliable temperament, or sick at the start of boarding.

Shared accommodation – We will require your written permission to house more than one pet from the same household in shared accommodation. Please confirm on the form overleaf..

Should it be necessary at our discretion for a vet to be called for any health condition existing prior to arrival all fees incurred are the responsibility of the owner. All pets should have been wormed and treated for fleas recently with a licenced veterinary product. Should any pet on arrival require treatment for internal or external parasites then a charge will be levied equivalent to the cost to us of the treatment required.

All pets boarded are insured whilst in our care, excluding fees or death in connection with any condition that existed prior to boarding; or the cost of cremation. For pets staying for more than 31 consecutive days there is an additional insurance cost which is charged on a monthly basis.

Our acceptance of your booking happens when we send you a booking confirmation by email or call you to confirm your booking, at which point a contract will come into existence between you and us. We will require a 50% deposit within 24 hours of this (deductable from the final total cost) as confirmation of the booking, the balance to be paid prior to arrival. If we are unable to accept your booking we will inform you and you will not be charged. Fees are charged at a daily rate. For boarding a full day's rate is charged on both arrival and departure days unless your dog is collected before 7:30am on the day of departure. Should an animal be collected before the booked departure date, the remaining occupancy fee will still be chargeable. Shared accommodation - Should we feel the need to separate your pets in the interest of the animal's own safety, an extra day's accommodation charge equal to the agreed daily rate at the start of the contract will be charged, for each additional accommodation used for each night the animals are separated.

Payment by cash or BACS - **Account details for BACS payment will be provided once we have confirmed your booking.**Amendments to bookings – Changes to bookings must be advised at least 14 days prior to the start of the original booking. We cannot guarantee being able to accommodate any changes, especially those made within 14 days of the booking commencement.

Cancelling a booking – Bookings cancelled less than 14 days prior to the day of arrival will be charged for in full. We reserve the right to rehome animals not collected within 14 days of the stated departure date if there is no communication from the owners or guardian and efforts to contact the owner fail.

Please see our website for full Terms & Conditions.

Please return by email to info@bogmoorkennels.co.uk or by post to Bogmoor Kennels, Bogmoor Manor, Rydon Lane, Holsworthy, Devon EX22 7HY

Please complete all required fields and ensure you have selected the correct dates for your dog's stay, then return the completed form to us at info@bogmoorkennels.co.uk or by post to Bogmoor Kennels, Rydon Lane, Holsworthy, Devon EX22 7HY.

Please send current immunisation certificates and microchip certificates to info@bogmoorkennels.co.uk once we've been in touch to confirm your booking.